Texas SmartBuy Membership Program Application User Guide



Statewide Procurement Division

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Texas SmartBuy Membership Program Application User Guide

Welcome to the Texas SmartBuy Membership Program Application! This guide allows the new and existing SmartBuy members the opportunity to pay online and access their account through the SmartBuy Application portal on TxSmartbuy.com.

This user guide contains instructions and screenshots demonstrating how to apply for a new membership, renew your membership, pay online, updating information, uploading documents, and more! Underlined blue text found throughout this guide are links to different sections and external resources. To quickly go to a section, click on the underlined text. External resources will be opened in your default browser.

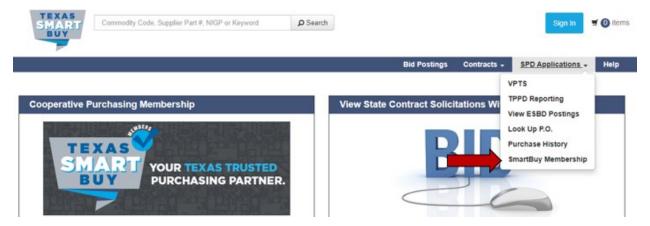
Note: Google Chrome and Microsoft Edge are the preferred browsers for TxSmartBuy.com, other browsers are not recommended.

The Texas Smartbuy Membership Program Application is located on the Texas SmartBuy Website under the SPD Applications dropdown tab. Users should contact their <u>account superuser(s)</u> to provide access to the application, or contact the SPD Membership team by email at <u>members@cpa.texas.gov</u> or phone at 512-463-3368.

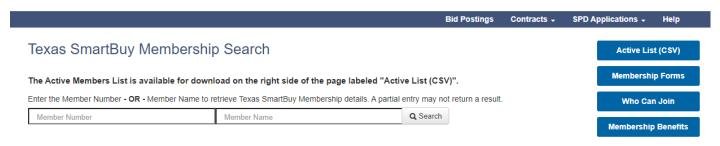
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Member Search

To get to the Member Search go to the TxSmartBuy Home page, then navigate to the SPD Applications dropdown. Within this drop down, you will select SmartBuy Membership.



After arriving at the Texas SmartBuy membership search page, you will see several options.



Here you can type in your member number (if applicable) or your member name. When entering your member name, ensure you type out the name completely or you may not receive results. Also, be sure to try several different variations of your organizations name to ensure a proper search.

Example – "City of Austin" compared to "City Austin" **Before applying for a membership, please search for your organization first.** Your organization may be registered.

Texas SmartBuy Membership Search

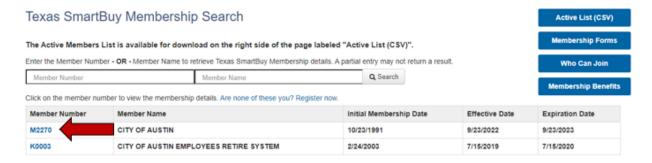
Enter the Member Number - OR - Member Name to retrieve Texas SmartBuy Membership details. A partial entry may not return a result.

Member Number

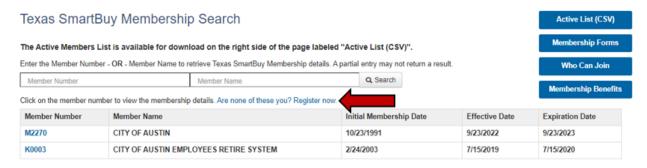
City of Austin

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After the results appear, select the correct member number on the left-hand side to take you to your organization's home page. (See M2270 in the member number column below)



If your organization did not appear in the search results, click "Are none of these you? Register now." link. Then, follow the steps in the registration process.



If your organization did not appear in any search results, click "No results found, register now" link. Then, follow the steps in the registration process.



On this page, you can also download the full Active Members list in CSV file format. You can click membership registration to start the process of becoming a member. Membership forms

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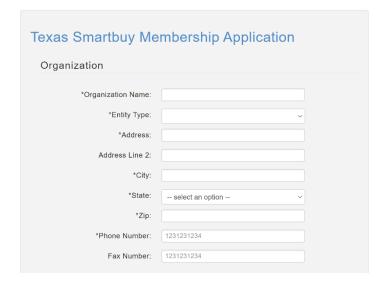
will take you to a page containing all required documents necessary for becoming a member and the agent of record name change form. The "Who Can Join" page details the type of organizations that can become members. Finally, the "Membership Benefits" page details how utilizing statewide contacts can save your organization money.

Membership Application

Step 1 – Organization's Information

Provide the full name of your organization as this will be the name on file in our system. Look through the list of approved entity types and select the option that matches your organization. If you do not find a match, your organization may be ineligible for membership. You may contact us at members@cpa.texas.gov to verify.

Next, provide the address for your main location. If your organization has multiple offices, provide the primary office's address. We require you to provide the phone number of your organization; this is the phone number the general public may use to contact your organization. The fax number is optional.



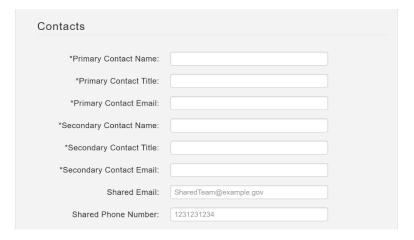
Step 2 – Contact's Information

In order to process your application, we need a primary and secondary contact. The contacts are for administrative purposes. Please list TWO individuals who will receive all correspondence from CPA.

We require the primary and secondary contact's name, title, and an email address to receive membership application status emails.

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A shared email and phone number are not required but strongly recommended. This number will help us contact your organization if the primary or secondary contacts are unavailable.



Step 3 – Superuser's Information

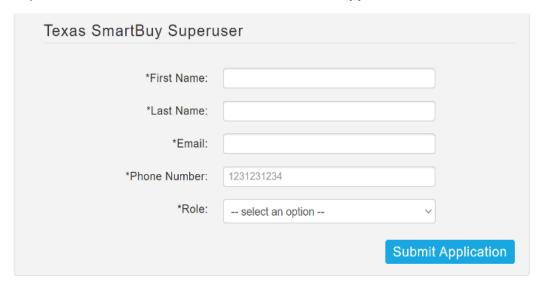
Provide a contact to act as a Superuser for your organization. This can be the primary contact, secondary contact, or a third person. The Superuser will be responsible for your organization's access to TxSmartBuy.

For more information on the role of a Superuser, see our guide in the Help section.

To create a Superuser account, enter their first name, last name, email address, phone number, and role. Superusers with the "Agency View Only" role can view TxSmartBuy and create carts; however, they cannot take the next step of purchasing. Superusers with the "Agency Purchaser" role can create a purchase order within TxSmartBuy.

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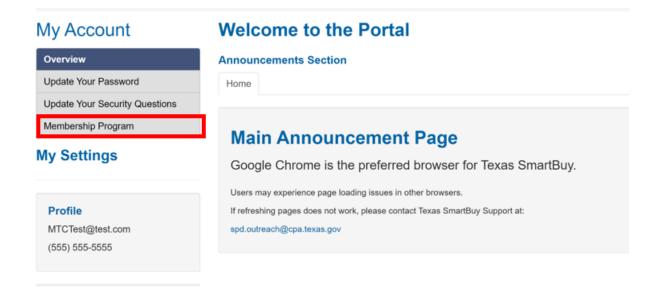
Verify all information is accurate, then click "Submit Application".



Uploading Required Documents

To submit forms, you must be logged into Texas Smartbuy and be listed as either the primary or secondary contact.

- 1. Primary or Secondary Contact will sign into **TxSmartBuy.com**.
- 2. Select "Membership Program" within the My Account tab.



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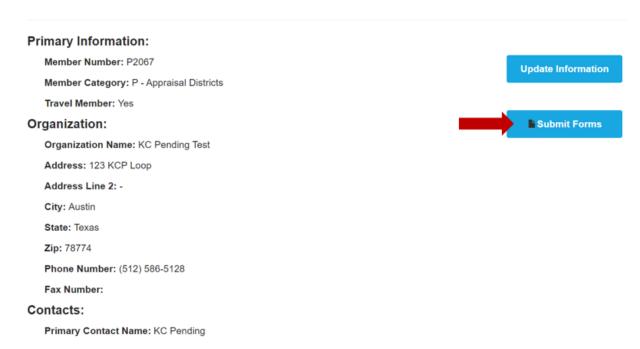
The next step is to add your <u>document(s)</u> required for proof of eligibility. For forms and documents, please view the Membership Form section. Save the documents to your computer so they can be found for upload.

Document(s) required for proof of eligibility are mandatory for new and existing accounts. Assistance Organizations must submit a current contract or grant from a state agency to prove state funding yearly before the \$100 payment can be submitted. All documentation must be on file with the Texas SmartBuy Membership Program before a determination of eligibility can be made.

Step 1 – Submit Forms

Select **Submit Forms** to add documents.

Membership Details



Currently, there are no restricted file types. Files should be uploaded in a format that is generally accepted as the standard. For example, Word documents normally have the docx file extension (Specifications.docx), PDF documents normally have the pdf file extension (Specifications.pdf), and Excel documents normally have the xlsx file extension (Specifications.xlsx).

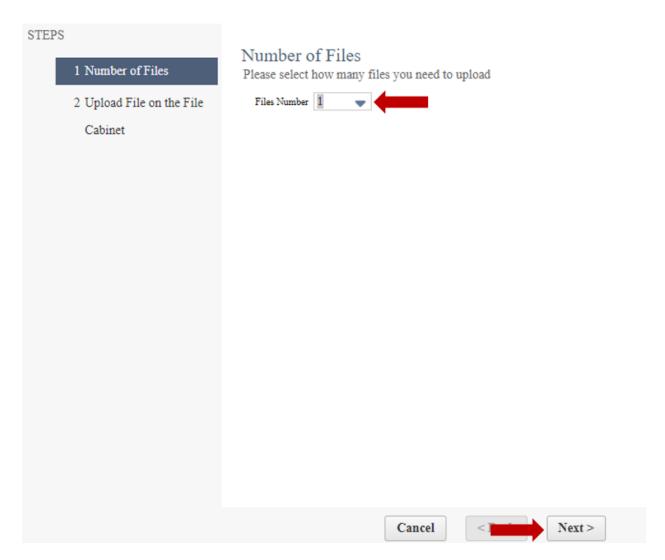
After the "Submit Forms" button is selected, a new window will be opened that prompts the user to enter the number of files to be uploaded.

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Step 2 – Add Files

Select the number of files you'd like to upload then select Next.

File(s) Upload System



Step 3 – Uploading Files

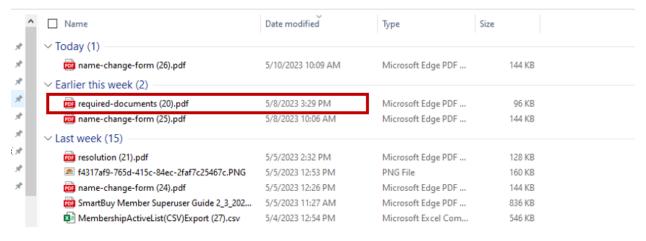
You will have as many file and description pairs as the number of files selected in Step 2. Save all files to your computer first.

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File(s) Upload System



Next, select Choose File to add a file to each numbered area. This will prompt your computer to open the file explorer on your system. Then search and select the desired file. Only one document per Choose File button is allowed. Repeat the process until all files are uploaded. If a file is not uploaded successfully, the field next to Choose File will say "No file chosen". Every file needs to include a description. This can include the file type or the file contents.

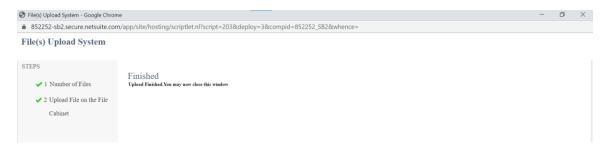


Select "Finish" after files and descriptions have been completed.

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You will be prompted to close this window when the file upload is complete. Only close the File(s) Upload System window once you see the prompt below, not the browser window of TxSmartBuy.com. If the TxSmartBuy.com browser window is closed, progress in the TSBM application may be lost and will require you to login again to resubmit documents.



Once the files are uploaded, a notification will be sent to the Statewide Procurement Division (SPD). After the documents have been reviewed by SPD, an email notification will be sent to the primary and secondary contact on file with the application/renewal status.

Making a Payment

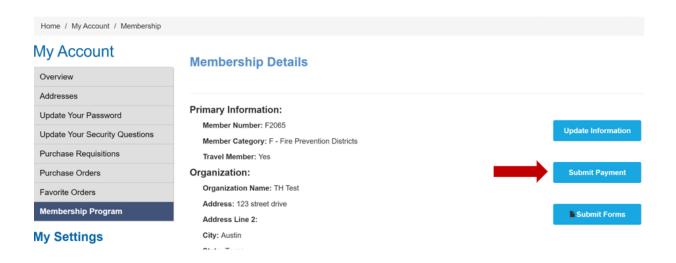
Whether your submitted documents have just been approved or you are an existing member ready to renew, the step to pay your annual fee of \$100 are the same.

To submit a payment, you must be logged into Texas Smartbuy and be listed as either the primary or secondary contact.

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If you are becoming a member for the first time, you will not be able to submit a payment until you have uploaded all required documents. Those documents will be reviewed and approved by the Statewide Procurement Division (SPD).

When on the Member Details page, a Submit Payment button will appear on the right-hand side of the screen. Select this button and you will be taken to a page that provides two options for payment. The preferred method of payment is by credit card as you can become an active member almost instantly, whereas paying by check can take up to two weeks.



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Click the radial button to pay by credit card and select the "Next" button.

Pay Membership Fee:

Activate Your Membership Account

The annual membership fee for participation in the Texas SmartBuy Membership program is: \$100.00 - FEE IS NON-REFUNDABLE

Select Payment Type:

○ Credit Card
○ Pay By Mail - Takes XXX amount of days to process



On the following page, select "Submit".

Pay Membership Fee:

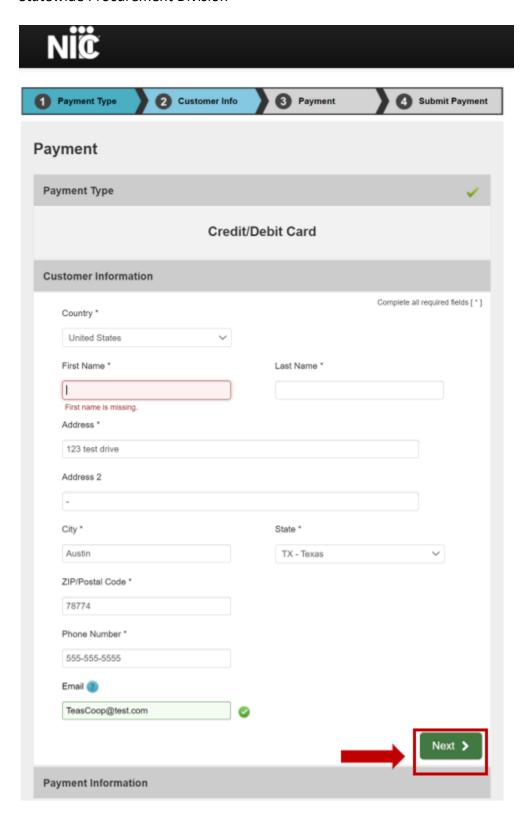
Credit Card Verification

- Credit Card Payment Amount \$100.00
- Please note by selecting the Submit button, you will be directed to the secure credit card processing site to make a credit card payment.



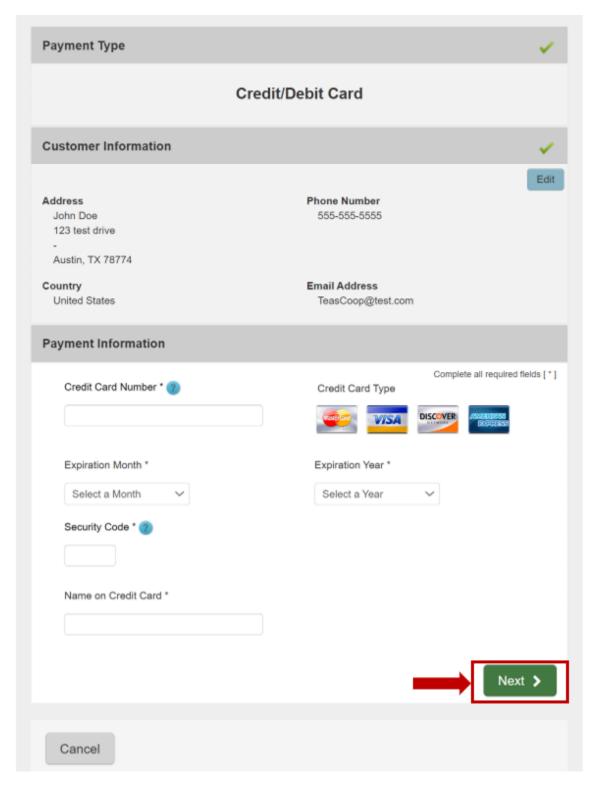
You will now be directed to the NIC Credit Card Payment portal. On this page, you will need to fill all information for you organization here. If any data is prepopulated, double check that this information is correct. Then select "Next".

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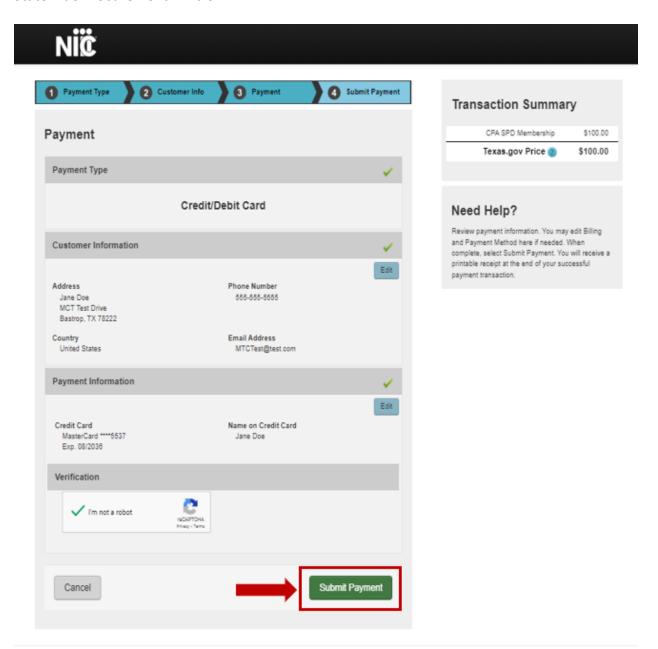
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On the following page, you will enter your organizations credit card information. Then select "Next".



User will complete system verification and select "Submit Payment".

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The user will be redirected back to TxSmartbuy.com. Please allow 30 minutes for our system to receive the payment details from NIC. If your organization is new to the program, the Membership Details page will show your membership expiration date. Existing members will gain a year to their expiration date.

If you are a new member, the person you entered as the Superuser will be able to login and grant others at your organization the ability to create purchase orders though TxSmartBuy! For additional details, please see the Super User Guide at https://www.txsmartbuy.com/help

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Texas SmartBuy Membership Renewal

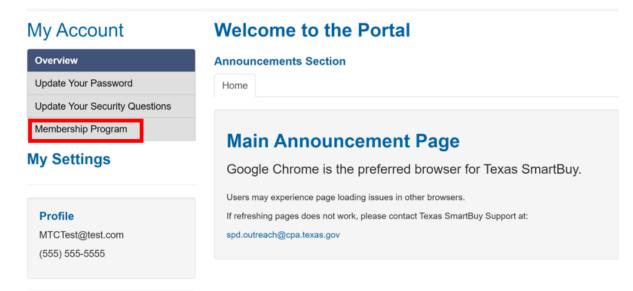
Each qualified organization must pay an annual membership fee of \$100. The membership fee is non-refundable and must be paid yearly to keep the membership in good standing.

Active and participating Texas SmartBuy Members can submit payment 60 days prior to their expiration date to renew their Texas SmartBuy Membership. Any organization who lapses in payment, can re-activate their account by submitting the annual membership fee on TxSmartBuy.com. If the organization is expired more than 2 years, a new board resolution and other documents required for eligibility must be submitted before an organization can submit the membership payment online.

*Note: All Assistance Organizations are required to submit a current contract or grant from a state agency to prove state funding. Contract or grant must show beginning and end dates for the current state of Texas fiscal year.

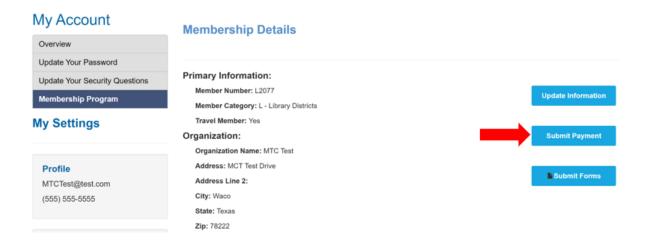
How to renew membership with credit card

- 1. Primary or Secondary Contact will sign into **TxSmartBuy.com**.
- 2. Select "Membership Program" within the My Account tab.

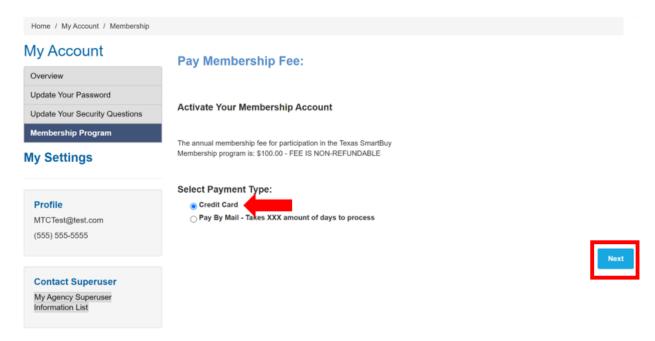


3. From the Membership Details screen, click "Submit Payment".

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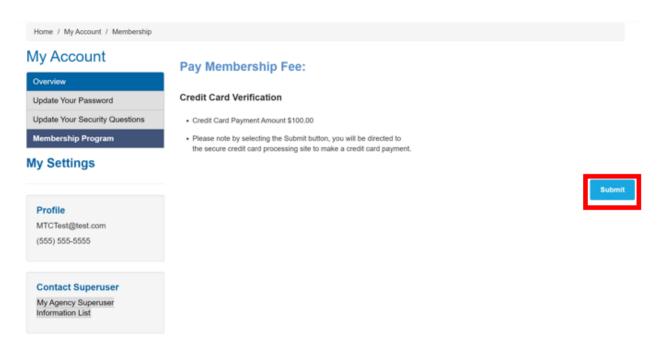


4. Click the radial button to pay by credit card payment type and then "Next".



5. Click "Submit" to verify credit card process.

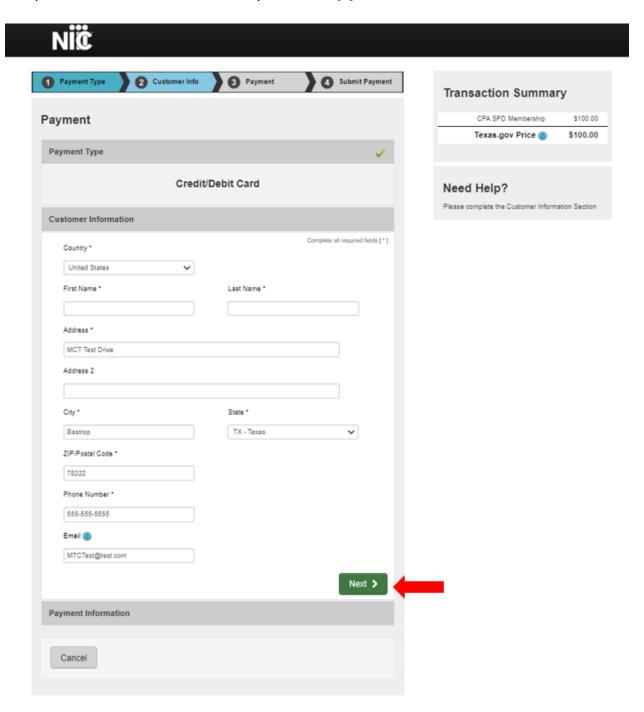
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6. User will be directed to NIC for a secure credit card payment.

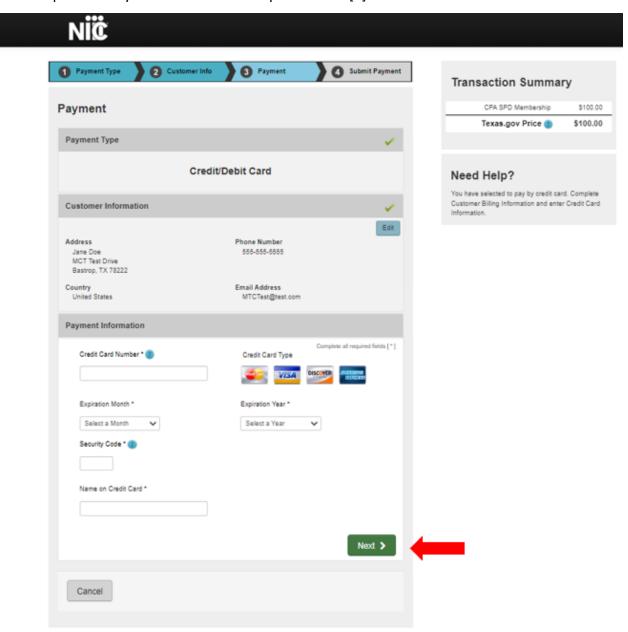
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7. Complete all Customer Information required fields [*] and select "Next".



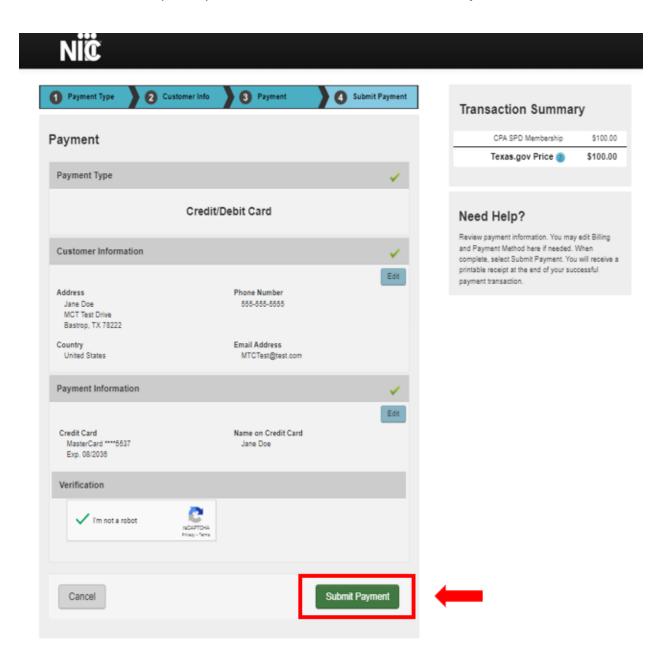
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8. Complete all Payment Information required fields [*] and select "Next".



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9. User will complete system verification and select "Submit Payment".



10. The user will be redirected back to TxSmartbuy.com. Please allow 30 minutes for our system to receive the payment details from NIC. The Membership Information will update with the membership's new expiration date.

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Editing Texas SmartBuy Membership

The Primary and Secondary Contacts for each organization have access to edit the Texas SmartBuy Membership details.

Contacts can edit the Organization's:

- Address
- City
- Zip code
- Phone and Fax Number
- Contacts Information

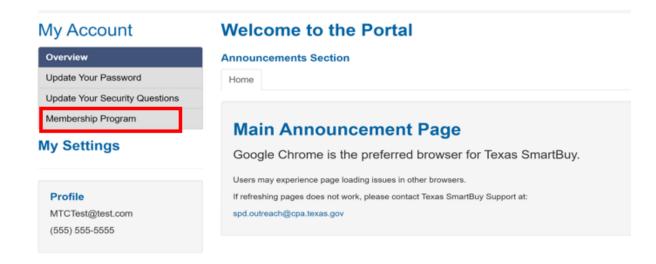
Contacts cannot edit the Organization's:

- Organization Name
- Membership Number
- Member Category
- Travel Member Status
- Expiration Date

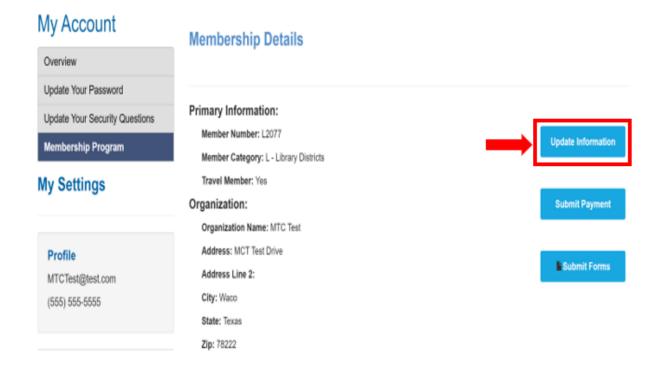
How to edit the Membership Details

- 1. Primary or Secondary Contact will sign into TxSmartBuy.com.
- 2. Select "Membership Program" within the My Account tab.

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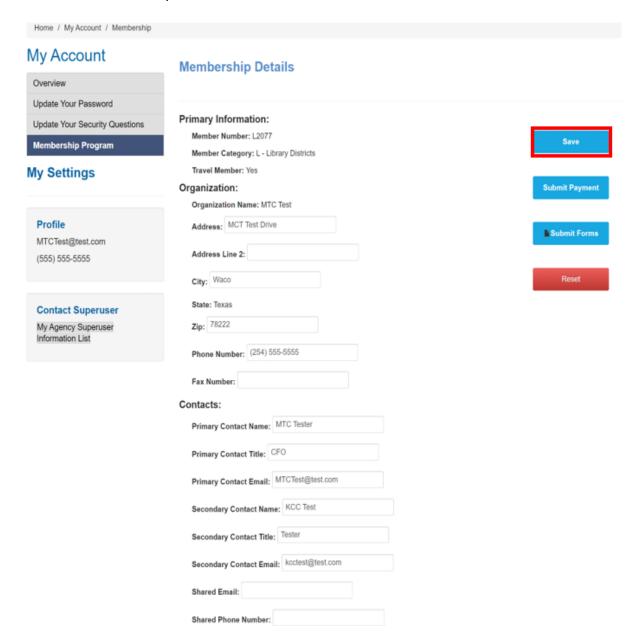


3. From the Membership Details screen, select "Update Information".



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4. User will edit Membership Details and then select "Save".



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5. The Membership Details will save with updates.

Home / My Account / Membership

My Account

Overview
Update Your Password
Update Your Security Questions
Membership Program

My Settings

Profile

MTCTest@test.com (555) 555-5555

Contact Superuser

My Agency Superuser Information List

Membership Details

Primary Information:

Member Number: L2077

Member Category: L - Library Districts

Travel Member: Yes

Organization:

Organization Name: MTC Test
Address: MCT Test BLVD

Address Line 2: City: Austin State: Texas Zip: 78222

Phone Number: (254) 555-5555

Fax Number:

Contacts:

Primary Contact Name: MTC Tester

Primary Contact Title: CFO

Primary Contact Email: MTCTest@test.com
Secondary Contact Name: KCC Test
Secondary Contact Title: Tester

Secondary Contact Email: kcctest@test.com

Shared Email:

Shared Phone Number:

Membership Information:

Initial Membership Date: 1/26/2016

Effective Date: 2/18/2022
Expiration Date: 2/18/2025

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Adding and Removing Contacts

Important information to note prior to editing contacts:

- Submit a Texas Smartbuy Membership Program Agent of Record Name Change form. This can be found at https://comptroller.texas.gov/purchasing/docs/members/name-change-form.pdf.
- To edit the primary or secondary contact, the user must be the primary or secondary contact for the membership.
- After a primary or secondary contact is added, the contact will gain the ability to add or remove contacts, edit membership details, upload documents, and submit payments associated to the membership.
- After a primary or secondary contact is removed, the contact will lose the ability to add or remove contacts, edit membership details, upload documents, and submit payments associated to the membership.
- 1. Navigate to https://www.txsmartbuy.com/ and enter user login credentials to begin.

Login Credentials				
Email Address (required)				
your@email.com				
Password (required)				
Sign In Forgot password?				
Please only use Google Chrome to navigate this site.				

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Travel Member: Yes

2. After login, the user will be on the "**My Account"** page. Select Membership Program on the left side of the webpage.

Welcome to the Portal Overview Update Your Password Update Your Security Questions Membership Program Main Announcement Page My Settings Google Chrome is the preferred browser

3. Here, the user will see Membership Details. To add or remove a contact, select the "Update Information" button on the right side of the webpage.

Membership Details Primary Information: Member Number: K2076 Member Category: K - Political Sub-divisions, Special Districts, and Miscellaneous

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4. The form is now editable. Scroll down to the **Contacts** section of the **Membership Details**. The user can replace the **Primary Contact** information and/or **Secondary Contact** information as needed.

rimary Contact Name:	Jane Doe
rimary Contact Title:	Auditor
rimary Contact Email:	jane.doe@txsmartbuy.com
econdary Contact Nam	e: John Doe
econdary Contact Title	: Auditor Assistant
econdary Contact Ema	il: john.doe@txsmartbuy.com
hared Email: jane&joh	n.doe@txsmartbuy.com
hared Phone Number:	

5. Scroll to the top of Membership Details and select the **"Save"** button to apply the user changes.

Membership Details

Primary Information:	
Member Number: K2076	Save
Member Category: K - Political Sub-divisions, Special Districts, and Miscellaneous	

6. The Membership Details page will refresh, and the changes will now be visible.

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Additional Guides and Required Forms

For additional guides on how to use and navigate TxSmartBuy please go to: https://www.txsmartbuy.com/help

For additional information on the Super User Role, view our user guide:

https://www.txsmartbuy.com/ShopFlow/help/docs/Agency%20Superuser%20Guide%201 14 2021.pdf

For additional documents that your organization may be required to submit are located at:

https://comptroller.texas.gov/purchasing/members/forms/

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Supplemental Information

Resolution

Link to the resolution form

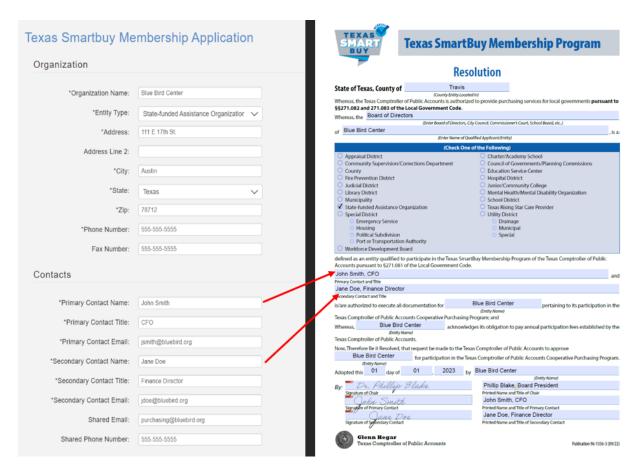
Note: This form is a PDF file. It includes fillable form fields and functionality that work best with the free Adobe Reader. While some browsers and viewers may open this file, they may not function as intended unless you **download and save the file first** and view it with the latest version of <u>Adobe Reader</u>.

The Resolution authorizes a qualified organization to participate in the State of Texas SmartBuy Membership Program of the Texas Comptroller of Public Accounts pursuant to 271.081 and 271.083 of the Local Government Code.

All fields must be completed before document can be reviewed and approved by Statewide Procurement Division (SPD).

Note: Primary and Secondary Contacts listed on the Application and Resolution must match.

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Please note that Signature of the Chair on the Resolution form refers to the Chairman of the board

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Texas SmartBuy Membership Program

Agent of Record Name Change Form

Note: This form is a PDF file. It includes fillable form fields and functionality that work best with the free Adobe Reader. While some browsers and viewers may open this file, they may not function as intended unless you **download and save the file first** and view it with the latest version of <u>Adobe Reader</u>.

ALM BEAS					
SMART BUY	'exas	SmartBuy Membership Program			
Ag	ent o	f Record Name Change Form			
Account Number:	V1082				
Entity Name: Blue B		Blue Bird Center			
Shared Phone Number:	555-555-5555				
Shared Email Box:	purchasing@bluebird.org				
The Agent(s) of Record for	the abo	ve-mentioned entity are:			
1) *Primary Contact's Name:		John Smith (This person will receive all correspondence from CPA)			
Duine and Canada at a Title		CFO			
Primary Contact's Title:		John Smith			
Signature: Email:		Jsmith@bluebird.org			
2) *Secondary Contact's	Name:	Jane Doe			
_,,,		(This person will receive all correspondence from CPA)			
Secondary Contact's Title:		Finance Director			
Signature:		Jane Doe			
Email:		Jdoe@bluebird.org			
Approval signature is <u>RE</u>	QUIRED	and must be one of the following:			
Current Agent of Re	ecord				
✓ Chairman of the Governing Board					
*Approver's Name and Ti	Approver's Name and Title: Dr. Phillip Blake, Board President				
*Approver's Signature:		🔽 Dr. Phillip Blake			
*Date:		01/01/2023			
	this form	I receive all correspondence from CPA. Asterisks denote mandatory fields). , please call 512-463-3368. Please submit the completed form by email to ers@cpa.texas.gov or fax to 512-936-2667.			
	Reset Fo	Print Form Submit Form			
Glenn Hegar Toyas Comptallar of Public Accounts Publication 96-1356-1 (19972)					

All mandatory fields must be completed before document can be reviewed and approved by Statewide Procurement Division (SPD).

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Please list two people who will receive all correspondence from CPA.

Note: Contact's Title, Signature and Email are mandatory.

Approver must be one of the following:

- 1. **Current Agent of Record** (current Primary and Secondary Contact listed on the Texas SmartBuy Membership Account)
- 2. **Chairman of the Governing Board** (Example: Mayor, Board President, Superintendent, etc.)